

Blinds.com Prestige Roller & Solar Shades

LIFETIME LIMITED WARRANTY

This limited Lifetime Product Warranty extends to the original retail purchaser only if the product was properly installed, was not modified, and remains in the original window. The product is covered against manufacturing defects, i.e., a flaw in the product design, materials, or workmanship that causes the product to no longer function and has a limited lifetime warranty.

PRODUCT / COMPONENT	PERIOD OF COVERAGE (from date of purchase)
All operational cords, ladders and tapes	7 years
Motorization components & accessories (all motorization parts must be purchased from this supplier to be covered by the warranty)	5 years

WHAT IS COVERED:

- This warranty covers our products for defects in materials, mechanisms, workmanship, and failure to operate for as long as the original retail purchaser owns the product (unless otherwise noted). For products less than 12 months old, a return shipping label will be provided, if necessary.
- All internal mechanisms, components and brackets are covered.
- Fabric delamination

WHAT IS NOT COVERED:

- Any conditions caused by normal wear and tear on the product.
- Abuse, accidents, misuse, or alterations to the product.
- Exposure to the elements (sunlight, salt air, wind, water/moisture, high humidity, or corrosive materials) which may cause discoloration.
- Failure to follow our instructions with respect to measurement, proper installation, cleaning, operation of the product or maintenance.
- Labor costs associated with removal and reinstallation.

Repairs and replacements will be made with similar parts or products. We will do our best to match to the original product, but colors may vary and we cannot guarantee an exact match to other non-defective products even if they are near or in the same opening. If the product, part/component, or operating system has been discontinued, we will repair or replace only the defective product with the most similar alternative available at the time of the repair/replacement.