

Life Proof Extended Warranty

This is an upgrade to our standard warranty, supersizing the length and coverage. With this warranty, we will replace or repair your broken, damaged or defective product, including cost of shipping, no questions asked, for a period of 5 years from date of purchase. Whether it's a simple fix of a new string or a whole new blind because your dog chewed through the slats, we'll get your window blinds looking like new again.

Resolution of Warranty Issues

Repair or Replace: Depending on the issue described, your Blinds.com service representative will determine whether the best course of action is to repair or replace the blind.

- Replace: If we choose to replace your original product, the replacement product will be identical to the original product in size, material and other specifications. Replacement product must be installed in the same window as the original product. Each product covered by this warranty can be replaced a maximum of one time. At our option, we will send a return shipping label with your replacement product, and require that you return the original product at our cost. If the original product is not received within 30 days, you will be billed for the replacement product.
- Repair: If we choose to repair your product, we will either send a professional installer to your home or business to correct the problem, or send a pre-paid shipping label for return.

Product Discontinuation: If your original product has been discontinued, we will attempt to repair and restore it. If this is not possible, we will provide replacement product that matches your original product as closely as possible at no extra charge.

After Warranty Expiration:

- Many products can still be repaired for a nominal charge.
- In many cases, a repair kit with the necessary components and instructions to facilitate the repair can be sent to the customer. A nominal charge may apply.

Resolution Procedures

Call the number on our website, and provide your original order number.

This warranty is non-transferable, and takes the place of all other stated warranties, whether written or oral. In no event shall we be liable for incidental or consequential damages that may result from any defect in product or breach of this warranty. In order for repair or replacement to be made, a Bill of Sale, canceled check or other payment record verifying the original purchase date must be presented to us.

The exclusion or limitation of incidental or consequential damages may vary according to state of purchase, therefore the above limitations or exclusions may not be applicable to you. This warranty gives you specific legal rights and may also include other rights which may vary from state to state.

Purchase of Life Proof Extended Warranty

The Life Proof Extended Warranty is offered on select products sold on Blinds.com, and, where available, must be purchased with each product individually at the time of product purchase.

Begin Date: May 4, 2015